

The European Public Sector Award – EPSA 2015



EPSA2015 – Key Results and Main Trends





Susanne M. Nielsen, Manager of EPSA

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‘The Public Sector as Partner for a Better Society’

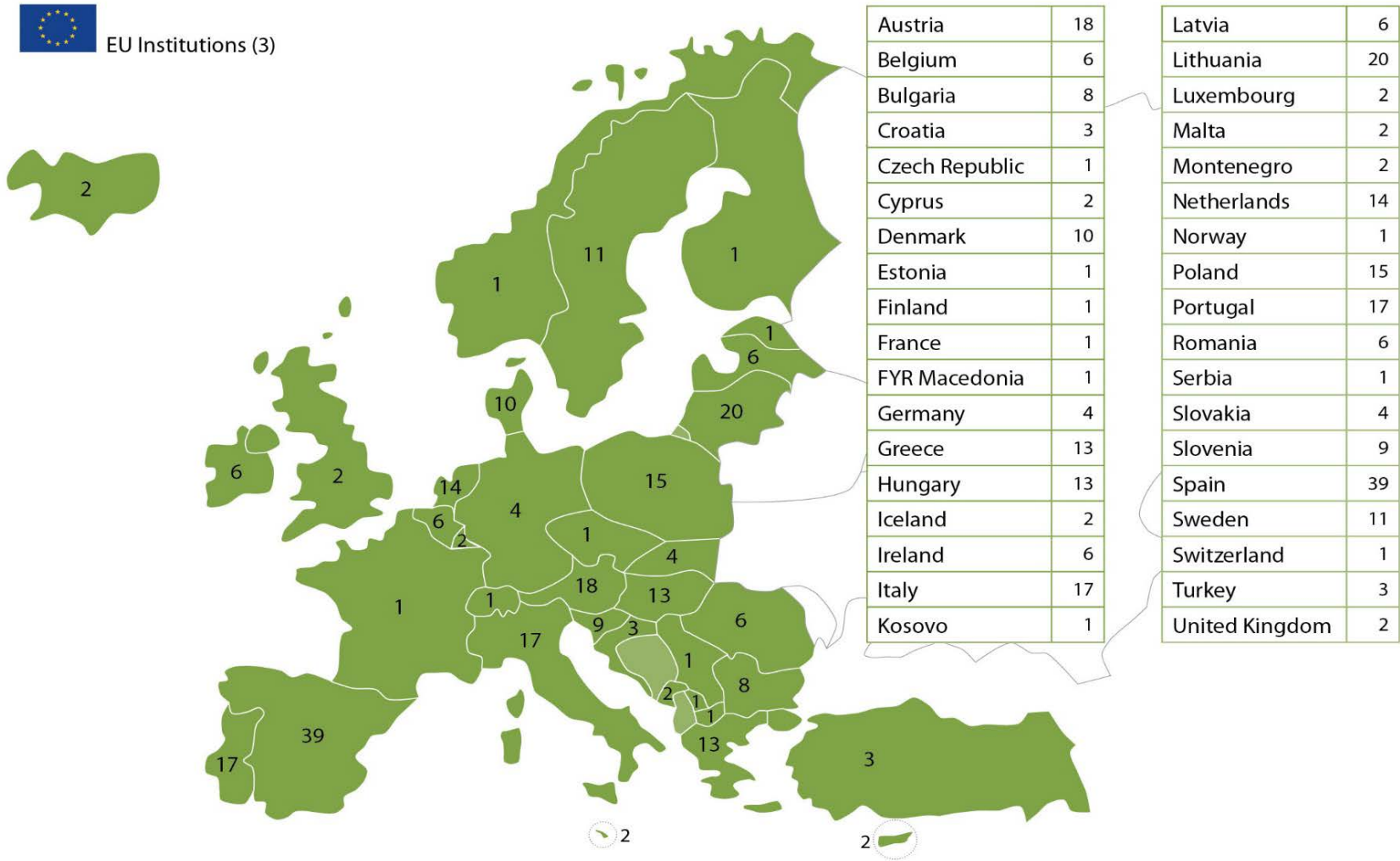
Innovative solutions and methods with tangible results for improved efficiency and effectiveness in the public sector in relation to 4 key areas:

-  **Effective engagement by government with stakeholders**
-  **New service delivery approaches**
-  **Innovative knowledge management and leadership approaches**
-  **Sound public finance**



EPSA2015 - 266 applications from 36 countries

Applications by Country



The EPSA 2015 Key Results

European,
National,
Regional
Award

3 Nominees

37 Best Practices

Cross-Cutting
Award

3 Nominees

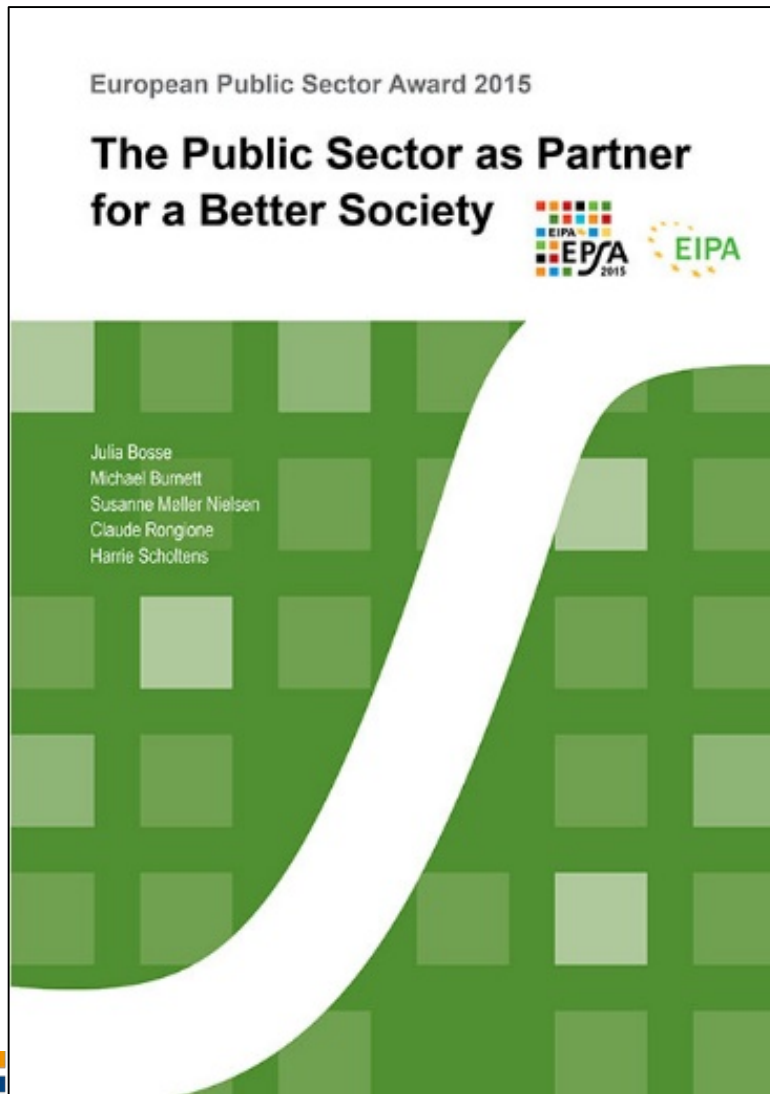
Supra-Local,
Local
Award

3 Nominees

27 Best Practices

266 Applications from 36 countries and 3 EU institutions





Part 1: Trends and Practices

Part 2: Best Practices Catalogue

Available on-line
www.epsa2015.eu

EIPA seminars
www.eipa.eu



Effective engagement by government with stakeholders



- **Move towards a participatory society and citizens empowerment**
- **Co-creation with staff and external stakeholders**
- **Increasing role of governments as facilitator and enabler in co-policy making**

Nominees

- ❖ **FremKom – Future Competencies in Northern Jutland (DK) – *Cross Cutting Nominee***
- ❖ **Urban Environment and Health (ES) - *Cross Cutting Nominee***
- ❖ **Your City, You Decide (PL)**



- **Co-design and co-creation for human-centered services**
- **ICT a well-established tool to deliver efficient services and to connect with the citizens**
- **Extended use of one-stop shops centered around life events and ground-breaking use of no-stop solutions**

Nominees

- ❖ **BQ-Portal – The Information Portal for Foreign Professional Qualifications (DE)**
- ❖ **ALF – Child Benefit without Application (AU)**
- ❖ **Every Child Safe Forever (NL)**
- ❖ **From Settlement to Employment (NO) – *Cross Cutting Nominee***



- **Importance of leadership driving innovation forward**
- **Engagement of staff for ensuring successful innovation processes**
- **Organisational support for fostering entrepreneurial and creative thinking**

Nominee

- ❖ **Improved Customer-Oriented Policing in an Age of Austerity (IE)**



- **Stronger focus on policy priorities and integrated project management**
- **Increased use of E-procurement practices for promotion of competition and generating savings**
- **Innovative fund management through cross-sectoral partnerships and stage-gate approaches**

Nominee

- ❖ **Challenge-Driven Innovation – Societal Challenges as Growth Opportunities (SE)**



European/National/Regional Nominees**Nominees Cross-Cutting Award****Supra-Local/Local Nominees**

11.45 Introduction to the presentations Introduction to the presentations Introduction to the presentations

12.00 ■ EPSA2015105

12.45 **Challenge-Driven Innovation – Societal Challenges as Growth Opportunities**
Submitted by VINNOVA - Swedish Governmental Agency for Innovation Systems

■ EPSA2015068

Urban Environment and Health
Submitted by the Barcelona Provincial Council

■ EPSA2015072

Improved Customer-Oriented Policing in an Age of Austerity
Submitted by Garda Síochána Division of Dublin North Central, a Division of Ireland's National Police Service

13.00

14.00

Lunch at EIPA's restaurant

14.15 ■ EPSA 2015047

15.00 **BQ-Portal – The Information Portal for Foreign Professional Qualifications**
Submitted by the Federal Ministry for Economic Affairs and Energy

■ EPSA2015187

FremKom – Future Competencies in Northern Jutland
Submitted by the North Denmark Region

■ EPSA2015107

Your City, You Decide
Submitted by the Municipality of Lublin

15.00

15.15

Refreshments served in the conference rooms

15.15 ■ EPSA2015167

16.00 **ALF (Child Benefit Without Application)**
Submitted by the Federal Ministry of Finance (BMF), Austria

■ EPSA2015159

From Settlement to Employment
Submitted by VIVA, Bamble Kommune, Norway

■ EPSA2015262

Every Child Safe Forever! Never Waste a Good Crisis
Submitted by the Youth Protection Amsterdam Region