EPSA 2015 Final Event and Award Ceremony

The Public Sector as Partner for a Better Society

TUESDAY 17 NOVEMBER 2015

Venue: EIPA's headquarters - Green conference room
O.L. Vrouweplein 22, 6211 HE Maastricht (NL)

08.45 **Registration of participants**

Welcome and opening

09.15 **Welcome and Chair**
Prof. Dr Marga Pröhl (DE), Director-General, European Institute of Public Administration (EIPA)

09.30 **The Future of Social Innovation in Public Administration: co-creating with citizens**
Prof. Victor Bekkers (NL), Coordinator of the EU LIPSE project, Erasmus University, Rotterdam

10.15 **The European Commission Agenda for Quality and Innovation in Public Administration**
Florian Hauser (DE), Policy Officer, ESF Legislation and Policy, Financial Engineering Unit, DG Employment, Social Affairs and Inclusion, European Commission, Brussels

10.45 **The EPSA 2015 Key Results and Main Trends**
Susanne Møller Nielsen (DK), EPSA Manager and Capacity Building specialist, EIPA

11.00 Networking Coffee Break

Official opening of the 'EPSA Market Place'

11.45 **Parallel Sessions**

	European/National/Regional Nominees Green conference room	Nominees Cross-Cutting Award Blue conference room	Supra-Local/Local Nominees Bordeaux conference room
11.45	**Introduction to the presentations** *Michael Burnett,* EIPA Expert, Category Leader, EIPA	**Introduction to the presentations** *Susanne Møller Nielsen*, EPSA Manager and Capacity Building specialist, EIPA	**Introduction to the presentations** *Harrie Scholtens,* Seconded National Expert, Category Leader, EIPA
12.00 12.45	EPSA2015105 **Challenge-Driven Innovation – Societal Challenges as Growth Opportunities, *submitted by VINNOVA - Swedish Governmental Agency for Innovation Systems*** *Dr. Daniel Rencrantz*, Programme Manager Challenge-Driven Innovation, Industrial Technologies and Innovation Management Division, VINNOVA, Stockholm	EPSA2015068 **Urban Environment and Health *Submitted by the Barcelona Provincial Council*** *Cati Chamorro,* Chief of Public Health Service *Anna Font,* Officer of Urbanism *Eloi Juvillà,* Officer of Equipment and Public Spaces, Barcelona Provincial Council, Spain	EPSA2015072 **Improved Customer-Oriented Policing in an Age of Austerity *Submitted by Garda Síochána Division of Dublin North Central, a Division of Ireland's National Police Service*** *Chief Superintendent Patrick Leahy*, Officer in Charge of the Dublin North Central Division and Project Manager
13.00 14.00	Lunch at EIPA's restaurant		

14.15 15.00	EPSA 2015047 **BQ-Portal – The Information Portal for Foreign Professional Qualifications** ***Submitted by the Federal Ministry for Economic Affairs and Energy*** *Daniel Wörndl,* Team Leader BQ-Portal, Cologne Institute for Economic Research, Germany	EPSA2015187 **FremKom – Future Competencies in Northern Jutland** ***Submitted by the North Denmark Region*** *Henning Steffen Christensen,* Head of Regional Development, North Denmark Region	EPSA2015107 **Your City, You Decide** ***Submitted by the Municipality of Lublin*** *Kinga Jarmołowicz,* Senior Specialist, Municipality of Lublin City, Poland
15.00 15.15	Refreshments served in the conference rooms		
15.15 16.00	EPSA2015167 **ALF (Child Benefit Without Application)** ***Submitted by the Federal Ministry of Finance (BMF), Austria*** ALF Project Managers: *Annemarie Bichler-Wagner, Wolfgang Katzmann, Michaela Plank and Raimund Zettinig*	EPSA2015159 **From Settlement to Employment** ***Submitted by VIVA, Bamble Kommune, Norway*** *Åshild Tveraaen,* Project Manager, VIVA, Bamble Kommune, Norway	EPSA2015262 **Every Child Safe Forever! Never Waste a Good Crisis** ***Submitted by the Youth Protection Amsterdam Region*** *Claire Vlug and Sigrid van de Poel*, Members of the Executive Board, Youth Protection Amsterdam Region, the Netherlands

16.00 **End of the presentation sessions at EIPA**

16.30 **Departure for the Town Hall of Maastricht**

TUESDAY 17 NOVEMBER 2015 (late afternoon)

Venue: Town Hall of Maastricht
Markt 78, 6211 CL Maastricht (NL)

Welcome and opening

17.30 **Welcome**
Annemarie Penn-te Strake (NL), Mayor of Maastricht

Awarding the EPSA 2015 Best Practice Certificates (BPC)

Announcement and handing over of the EPSA 2015 Best Practice Certificates
Prof. Dr Marga Pröhl (DE), Director-General,
European Institute of Public Administration (EIPA)
Jean Bruijnzeels (NL), Account Manager International Institutes,
Economic Affairs & Culture, City of Maastricht

19.30 **End of the BPC Award Ceremony**

20.00 Festive Dinner at the
"Grand Café Maastricht Soiron"
Museum at the Vrijthof

Vrijthof 18, 6211 LD Maastricht
Tel.: +31 (0)43 325 14 96

WEDNESDAY 18 NOVEMBER 2015

Venue: Provincial Government House, Maastricht
Limburg Laan 10, 6229 GA Randwyck-Maastricht

09.00 Shuttle transfer from the pick up points (bus stops)

09.15 **Registration**

Welcome and opening
Room: Statenzaal

09.45 **Introduction**
Susanne Møller Nielsen (DK), EPSA Manager and Capacity Building specialist, EIPA

Welcome
Theo Bovens (NL), Governor and King's Commissioner for the Province of Limburg, Maastricht
Prof. Dr Marga Pröhl (DE), Director-General, European Institute of Public Administration (EIPA)

10.00 **The European Commission as a partner for building quality of public administration**
Zoltan Kazatsay (HU), Deputy Director-General, DG Employment, Social Affairs and Inclusion, European Commission, Brussels

10.15 **Sharing and creating innovative practices – A core concern of European Public Administration cooperation**
Guy Wagener (LU), Ministry of Civil Service and Administrative Reform, on behalf of the Luxembourg Presidency of the Council of the European Union

10.30 **Keynote speech**
Loes Mulder (NL), Director-General, Office for the Senior Civil Service, Ministry of the Interior and Kingdom Relations, The Hague, Netherlands

10.45 Coffee break

Award Ceremony
Room: Feestzaal

11.15 **EPSA 2015 Celebratory Ceremony**

Master of Ceremony:
Kirsten Paulus (NL), Journalist, L1 Radio and Television, Province of Limburg

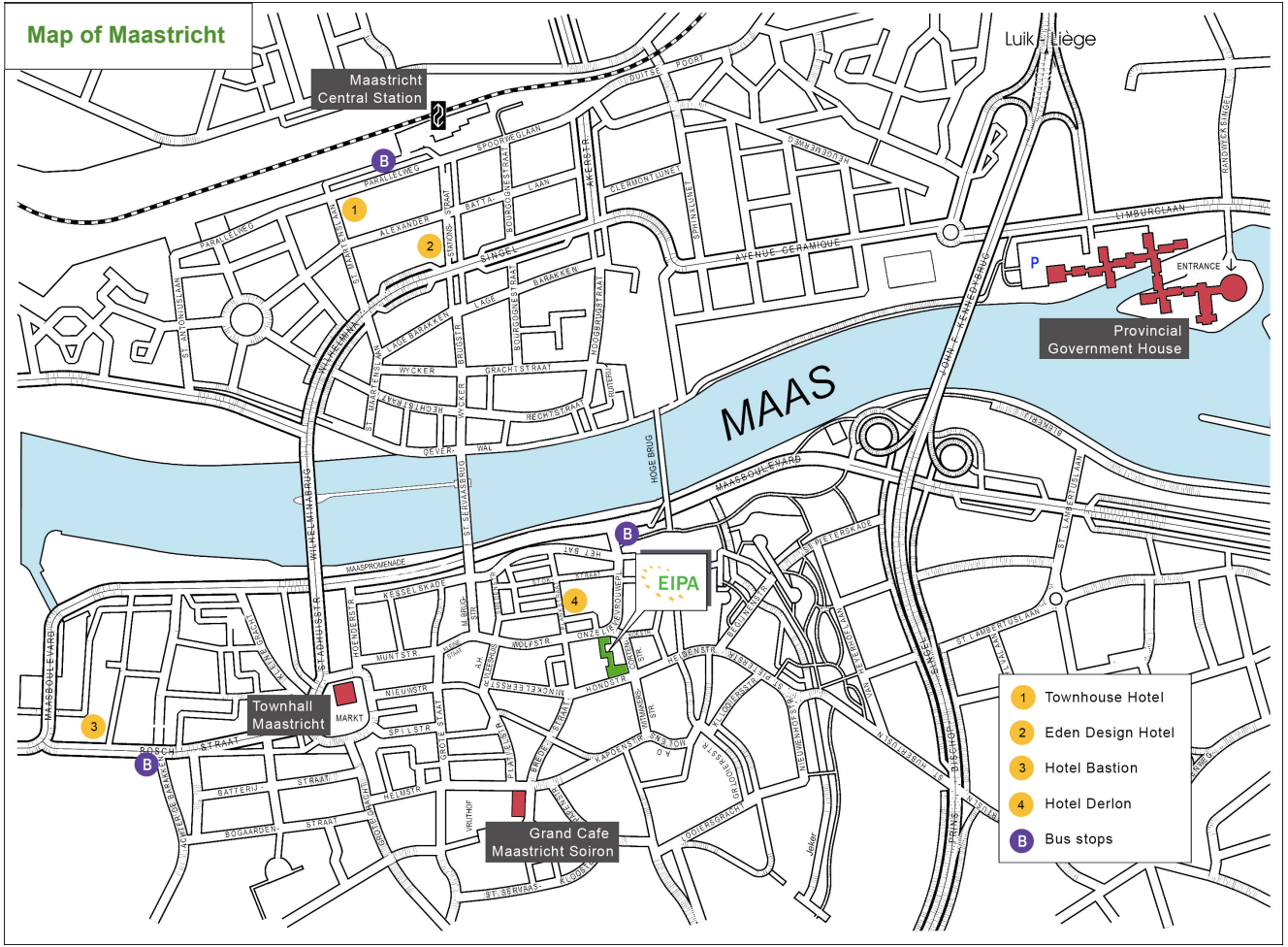
Accompanied by:
Jeroen Riemsdijk (NL), concert pianist, chamber musician, teacher and author
Kim Savelbergh (NL), soprano, Opera Zuid
Frans Kokkelmans (NL), baritone, Opera Zuid and Conservatorium Maastricht

13.00 Lunch

14.30 **End of the EPSA 2015 Programme**

Shuttle transfer from the Provincial Government House to the morning pick up points

Map of Maastricht



The EPSA 2015 Team

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The European Institute of Public Administration (EIPA)

Established in 1981 on the occasion of the first European Summit held in Maastricht, and supported by all EU Member States and the European Commission, EIPA offers civil servants in European public administrations – at all levels – a unique platform where they can learn, develop, meet and exchange with colleagues from all over Europe. In that way, EIPA contributes to consolidating the European integration process by constantly updating these major players on policy developments affecting their daily practice. As a result, they are better prepared to implement and even shape European policies.

EIPA is the leading centre of European learning and development for the public sector. With over 30 years experience, EIPA is the place where people who deal with European affairs can learn in a multicultural environment benefiting from our unique combination of practical know-how and scientific excellence. Its activities range from learning and development, applied research, to consultancy and special European projects such as the EPSA.

EPSA 2015 Official Partners

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